

Matt Hudson Vocalist

Booking Terms & Conditions.

The booking of the company will only become a confirmed booking once the company has the initial payment, and a receipt issued. Once the initial payment is received you are agreeing to these terms and conditions. A contract will be sent.

Cancellations must be made in writing at least 90 (ninety) days prior to the date of event. If this is not done to cancel the booking, the full charge will be incurred.

Between 90 (ninety) and 120 (one hundred and twenty) days prior to your event 50% charge will be incurred. The initial payment is non-refundable.

There is a late payment admin charge of £40 charged to all accounts over 28 days old, plus an interest rate of 8% above the basic rate on any outstanding amount.

All payments made via PayPal or credit card are subject to a processing fee surcharge which the booking party is responsible for. The cost for PayPal transactions is 3.4% plus 20p and the charge for cheques is a flat rate of £5 per cheque. All costs incurred are passed on at cost. No extra charges will be payable for these fees but will be charged for each transaction or cheque received.

Payments of due balance received less than 14 days of the event date must be in cash and should be delivered prior to the scheduled start time. Under no circumstances will the Company begin rendering services until the balance is paid in full.

Any discounts applied will be voided if payment is not received within 14 days of your booking, as per agreement.

The booking party representative will be responsible for any damage, normal wear and tear excluded, to equipment (sound/lighting/music equipment and/or damaged to vehicles) caused by anyone in attendance at the event during the contracted time period, including the time allowed for setting up and packing away. This includes any moving of other company's equipment, including PA equipment or LOVE Letters etc.

The full cost of any repairs required to any equipment belonging to, Matt Hudson Vocalist will be charged to the booking party representative who will be advised of any damage as soon as it is possible. The total amount repayable shall not be in excess of the repair or replacement.

The company does not tolerate any violent, aggressive or abusive behaviour from anyone. We reserve the right to terminate our services at any time should we feel our personal safety or the safety of our equipment is under threat. If this occurs, no refund of any fees will be given and we reserve the right to claim damages against any person(s) in addition to point 3.

If a booking has been confirmed and the company attends the function to find another service provider has been booked by you, the promoter(s) or any other persons then the full fee shall be payable as per the agreement.

The company will ensure that all equipment used will carry a P.A.T Certificate as required by venues. The company is not responsible for any damage caused to the room or building where the services are provided and is not responsible for any power outages.

The company agree to conduct themselves in a sober and proper manner and respond to the reasonable wishes of the booking representative as to volume of PA equipment, siting of equipment or other matters concerning people's enjoyment of the event.

The booking representative shall ensure the venue will allow the company adequate access time for the setting up and taking down of any equipment. If the performance start time is delayed due to the inability of the company to gain access to the performance area, or any other delay beyond the company's reasonable control, no liability will be accepted and no refund will be given. When setting up or breaking down no person shall be allowed in the working area. If any such person does enter the area they do so at their own risk. Matt Hudson Vocalist cannot accept any liability in these cases. Setting up times range from 1 hour minimum.

Payment to the company will be as stated for the agreed appearance times. Any additional changes to times must be agreed in writing by both parties and subject to any possible increase or decrease of cost. Cost per hour start at £100.

Public liability insurance cover is provided by the company only for the protection of the public against damage caused to the public by the company personnel or

equipment and not by any action of the booking representative or anyone in attendance, who may cause any such damage to themselves or others which may include, but is not restricted to them being under the influence of alcohol or other substances.

The company is not responsible for obtaining any licence that may be required to stage the event. The booking representative shall ensure that any such licences' are obtained at least 31 days prior to the event. If they are unable to obtain this and need to cancel the event, please refer to the point 2 above.

The company, at their discretion, reserves the right to discontinue all or part of equipment usage if the power provided is not capable of operating the equipment without risk of damage to the equipment, company or the public, or if the working environment constitutes a health and safety risk. If applicable, the customer agrees to furnish a facility that completely covers the Company's equipment from direct sunlight and rain. If service must be discontinued for any of the aforementioned reasons, no refunds will be awarded.

If, for whatever reason, Matt Hudson Vocalist, cannot attend your function, a suitable replacement will try to be sourced, with Matt Hudson Vocalist covering any additional costs. If none can be, a full refund will be given.

If Matt Hudson Vocalist is on site for more than 5 hours food must be provided by the client, we reserve the right to order food to the value not exceeding £20 to be charged to the main account.

All song requests must be made via email 28 days prior to your function (Subject to availability), failure to do so may result in some tracks not being used as requested.

In the case of mechanical failure, resulting in non-fulfilment any of the services Matt Hudson Vocalist supply, refunds will be limited to the amount paid for this service. Matt Hudson Vocalist cannot be held responsible for any cleaning costs, however incurred, whilst using any of our products.

Free consultations offered within a 10 mile radius of TQ14 post code area, if travelling is required by Matt Hudson Vocalist the company reserved the right to charge to cover expenses.

On the day of event the company will travel up to one hour free of charge, for every 30 minutes driving time on top of this £10 travel costs will be incurred.

Matt Hudson Vocalist will charge a flat fee of £15 per hour (or part thereof) to edit any song(s) required, this fee is to cover the cost of extra staff required to do the work.

The company may take photographs before or during events, and publish for promotional reasons, all is held by Matt Hudson Vocalist, and we may use pictures showing people's faces, if you do not agree to this, you must let the company know prior to your event.

If the company has to deliver or set up equipment or products prior to your event this may incur a small charge, the booking representative is also responsible for the security of all equipment and products.

The company operates a complaints procedure, complaints should be in writing only, and addressed to

Matt Hudson Vocalist,
20 Admirals walk,
Teignmouth,
Devon,
TQ14 9NG.

Errors and Omissions Excluded

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